

CASE STUDY

Freres Lumber saves time and improves tax reporting for on- and off-road operations



Freres Lumber Co., Inc., based in Lyons, Oregon, specializes in producing and transporting logs and high quality finished wood products. The company employs 60 drivers and runs 30 highway trucks, 15 log trucks and a variety of flatbed, van and chip trailers throughout the west.

CHALLENGES

Tracking off-road mileage and streamlining tax reporting—

Freres Lumber needs to accurately track off-road mileage that is exempt from fuel taxes.

Their trucks operate in varying configurations to match gross combination weight laws in different states, and the ability to assign a configuration for each load is required to accurately report taxable mileage.

Providing better customer service—

Tracking the location of vehicles and loads and determine up to date delivery times is a key component of customer satisfaction.

SOLUTION

Freres Lumber was replacing a system that could not provide real-time vehicle location or allow for off-road exemption or vehicle configuration settings. After a thorough evaluation of several products and an ROI analysis, the company determined that EROAD offered all the features and capabilities it needed.

- Electronic IFTA, IRP and Oregon weight mile tax management
- Fleet activity tracking and geofencing
- ELD for driver Hours-of-Service management and compliance
- Two-way driver messaging

RESULTS

Easy, more accurate fuel tax management and time savings—

With highly accurate location tracking and the ability to easily account for exempt off-road mileage, Freres Lumber is saving a considerable amount of time previously spent manually sorting and entering data on its operations.

Enabling drivers to enter configurations based on the number of trailers in use to meet weight limits in different states, the system automatically ensures compliance and updates tax reports.



"EROAD automates fuel and weight-mile tax filing. The time savings on tax processes alone delivers an easy ROI. The EROAD ELD is also saving time for our drivers."

Mike Weigel

Assistant Dispatcher, Freres Lumber Co.

Saving time for drivers—

Offering extreme ease of use and consistent connectivity and performance, the EROAD ELD has cut the time drivers spend completing HOS logs and paper vehicle trip reports that were needed to account for on- and off-road mileage.

Improved customer service and satisfaction—

Using EROAD to locate loads and determine accurate delivery times, and communicate with drivers without relying on radios or cell phones, Freres Lumber is delivering better service and seeing higher customer satisfaction.

"EROAD is a lot more robust and doesn't have the technical issues that we see with other products. It's much easier to use."

Mike Weigel

**Assistant Dispatcher
Freres Lumber Co.**



Company
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transform your business.**

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